



October 24, 2018

To Whom It May Concern:

Iteris, Inc. has been the sole distributor of Siemens Industry, Inc., Road and City Mobility's product line in the State of Texas since January of 2013. We are responsible for the Sales, Service, Support and Warranty concerns in Texas. Your primary contacts here are Nader Ayoub, P.E ([naa@iteris.com](mailto:naa@iteris.com)), Fidel Garza ([fgarza@iteris.com](mailto:fgarza@iteris.com)), Kirk Barnes ([keb@iteris.com](mailto:keb@iteris.com)), and me.

Additionally, as Iteris is the sole authorized distributor in the State of Texas, we provide first line repair services for Siemens traffic control products and serve as the proper avenue for all service and warranty repairs. Please note that Siemens warranties on products can only be honored if all components are official Siemens parts and all services have been performed by authorized Siemens repair facilities. Repairs to Siemens traffic control products by unauthorized repair facilities could void any warranty and/or functional responsibility on the part of Siemens.

If you have any questions with regard to the equipment line, please feel free to contact any of us to purchase Iteris equipment or for any other engineering services we can provide you.

Thank you for your continued support and loyalty.

Sincerely,

*John Drake*

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