



12323 SW 66th Ave
Portland, OR 97223
503.443.1400

February 18, 2019

Mr. Ryan Williams
Manager of Purchasing
City of Mesquite
1515 N Galloway Ave.
Mesquite, TX 75149

RE: Relay Interactive Voice Response (IVR) System for Courts

Dear Mr. Williams:

This letter is to attest that implementation, support, maintenance, as well as enhancements and upgrades for the Relay platform are only available directly from Selectron Technologies. The Relay platform is comprised of proprietary software specifically designed for government agencies. Since this platform and the underlying software are part of our proprietary intellectual property, we do not release or make available this software for resell, production or support to any non-Selectron Technologies' organizations. Additionally, our organization is the sole provider, marketer, and offeror of the Relay Platform and its IVR channel for Courts.

Should you have further questions, please contact your Selectron Technologies' representative, Mr. Jake Wolff, at 503-597-3326.

Sincerely,

A handwritten signature in blue ink, appearing to read "Todd A. Johnston", is written over the printed name.

Todd A. Johnston
President/CEO
Selectron Technologies, Inc.