



# City of Mesquite, Texas

## Legislation Text

---

**File #:** 21-5753, **Version:** 1

---

Bid No. 2022-012 Managed Detection and Response Service for Rapid7 Cybersecurity.  
(Staff recommends award to SHI Government Solutions, through the Texas Department of Information Resources Contract No. DIR-TSO-4291, in the amount of \$140,250.00 and authorize the City Manager to execute a one-year service contract.)

**Name of Department**

Information Technology

**Project/Budgeted Amount**

\$157,000.00

**Sum of Bid/Bid Amount**

\$140,250.00

The Information Technology Department currently utilizes the Rapid7 InsightIDR Security Incident and Event Management product. This software is critical for monitoring and helping to prevent security incidents in the City's network. The addition of the Managed Detection and Response Service will allow full-time monitoring of the City's network by the Rapid7 cybersecurity experts. This service will also provide monthly customer engagements, compromise assessments, alert validation, threat hunting and remote incident response.

**Financial Implications**

Funding is available in the FY 2021-22 operating budget

**Recommended/Desired Action**

Staff recommends award to SHI Government Solutions, through Texas Department of Information Resources Contract No. DIR-TSO-4291.

**Attachment(s)**

Rapid7 Managed Detection and Response Agreement

**Drafter**

Zak LaJoie

**Head of Department**

Zak LaJoie